Job Search 101 – Understanding the Basics

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This is the companion document to the presentation: Job Search 101 – Understanding the Basics.

Advice to Job Seekers in Covid-19 Times

- For many, a job search is a 4-6-month process.
- Develop and stick to your job search project plan.
- Some firms are still hiring and planning future hires despite the Covid-19 virus.
- Many of the people you need to network with are available by phone.
- There are plenty of online workshops and coaching available. Take advantage of them.
- Create and stay connected to a support team.

Five Key Changes in the World of Job Search

#1 Paper resumes are largely a relic of the past

Actions: Customize your electronic resume for each opening. Focus on your accomplishments, not a list of job duties. (You do need a printed resume for the interview)

#2: Applicant Tracking Systems (ATS)

- ATS systems do the first sort on your resume.
- Highlight key words or your resume will never be seen by a human!
- Recruiters don't read your resume they spend about 10 seconds skimming, so make it reader friendly!

Actions: Create an ATS ready resume.

#3: Employee Referrals

- Many jobs never get posted they are found and filled through networking
- Knowing someone on the inside can get you hired referrals account for at least 50% of hires at many firms

Actions: Network! Network! Network!

#4: Online Video Interviews

Very common, especially as a first-round interview.

Actions: Practice! Learn what makes for a good video interview.

#5: Use of Social Media

- LinkedIn is your best resource to build relationships and networks.
- Recruiters/HR professionals use social media to screen applicants

Actions: Become a proficient LinkedIn user and clean up you Facebook page.

Common Job Search Mistakes

- Networking the wrong way
- Spending all your time applying online
- Neglecting LinkedIn
- Resume Errors:
 - Including irrelevant, old jobs
 - Focusing on job responsibilities more than specific accomplishments

Key Job Search Strategies

- Know what you want & your added value!
- Networking is the key to many successful landings.
- Target the right positions at the right companies
- Use the job requirements/posting as guidelines
- Be prepared for the phone & face-to-face interview

Key Steps in Job Search

- 1. Understand and be able to articulate your strengths with concrete examples
- 2. Define target opportunities by position and industry
- 3. Develop written documents resume and handbill
- 4. Line up references
- 5. Network, network, network
- 6. Execute plan
- 7. Interviews prepare for phone, video and/or face-to-face interviews
- 8. Evaluate & negotiate job offer

Key Pieces of a Job Search Project Plan (Items 1-3 from above)

- A. Determine your professional objectives
 - 1. Identify what YOU want
 - 2. Include in your handbill (but typically not in your resume)
- B. Create positioning statement
 - 1. Elevator Pitch
 - 2. Handbill with your photo, capabilities, and target companies
- C. Determine target markets/geography
- D. Develop a list of specific competencies for your handbill and resume.
 - 1. Best as a skill, task and certification (examples: supply chain, P&L, project management PMP, strategic planning, LEAN/Six Sigma, or Mass Data)
 - 2. Avoid adjectives and overused terms like: results driven, team player, hard working, versatile. These are important attributes to highlight during the interview.

Summary of Resume Advice

- A two-page maximum and strive to make it compliant with the Applicant Tracking System technology and guidelines.
- Strategically prioritize your "space", giving the most impressive and most marketable experiences the top half of page one.
- Focuses on achievements and relevant capabilities.
- Realize a resume is a "living document" and can/should be updated as you get reactions, suggestions and new experiences, but do not get overwhelmed by "resume-itis" and refrain from using it!
- Does your resume cause prospective employers to say "WOW" I can't wait to get this person in for an interview.
- Take advantage of the many offerings for resume review.

Elevator Pitch

- The elevator pitch is a short statement that to positions that you are in job search and will bring great things to your next position. It also asks for assistance.
- People are often willing to help you, but they need to understand what you are looking for and that you are competent.
- The elevator pitch is a great tool to share widely and to change you focus to what you will bring to the next position.
- No more than 30-seconds.
- Consists of:
 - Your name
 - o A clear statement of the position sought
 - o A brief statement of your added-value or brand
 - A short ask for advice
- A job seeker needs at least two different versions, one to give to general audience and a second to give to an industry knowledgeable person (where you might use industry specific terms and abbreviations.)
- Examples:
 - "I am Amy Smith and I am seeking a position as a sales executive in a technology firm. I would welcome any advice for my job search." (OK but would be better with a value-add statement.)
 - "I am Amy Smith and I am seeking a position as a sales executive in a technology firm. I win major deals by bridging the gap between executive goals and technical capabilities. I would welcome any advice for my job search." (Much stronger.)

Networking

- For most industries, networking is by far the largest source of landed jobs
- Your first task in job search is starting a list of people you have worked with in the past.
- Many job seekers are hesitant to contact friends and strangers to seek help. You need to overcome this fear and realize that many people are willing to help.
- Cast a wide net. Seek out people you worked with 5 and 10 years ago. Don't limit yourself to people in the Chicago area.
- Many positions are never posted. Networking is the entry point.
- Focus on networking during the day. Apply to online posting after 5 PM.
- Networking is not about asking for a job. Network for:
 - Professional advice
 - Career alternatives/positions
 - Approaches for reaching key individuals
 - Target organizations
 - Top recruiters in your industry/field

Interview Issues

- Your goal is to position the capabilities you can bring to the job.
- For many questions, give a concrete example of past behavior. Use S-A-R format:
 - Give a SITUATION you were involved in.
 - Give an ACTION you took to address the situation.
 - Give a specific RESULT of your action.
- Remember: past behavior is the best predictor of future behavior.
- Read your audience: do they want the 60 second answer or the 90 second answer? Be concise.
- Understand potential issues and concerns behind questions.
- Be specific on why you are in job search. Be brief, be believable and bridge to your future success.
- Be prepared to answer: "What are your three greatest work accomplishments."
- Prepare for every video interview. Google: "video conference tips"

Partial List of Available Resources

- College placement offices and alumni associations
- Temp agencies/contract work
- Professional organizations (great for networking)
- Libraries research, job search tools
- Illinois WorkNet Center Arlington Heights <u>www.worknetncc.com/</u>
- Job fairs and want ads
- Career & Networking Center www.careernetworkingcenter.org/
- Barrington Career Center <u>www.thebarringtoncareercenter.org</u>
- Holy Family Job Support Ministry www.hfjobsupport.org/
- St. Huberts Job Support www.sainthubert.org/job-networking
- Willow Creek Employment Service www.willowcreekcarecenter.org/